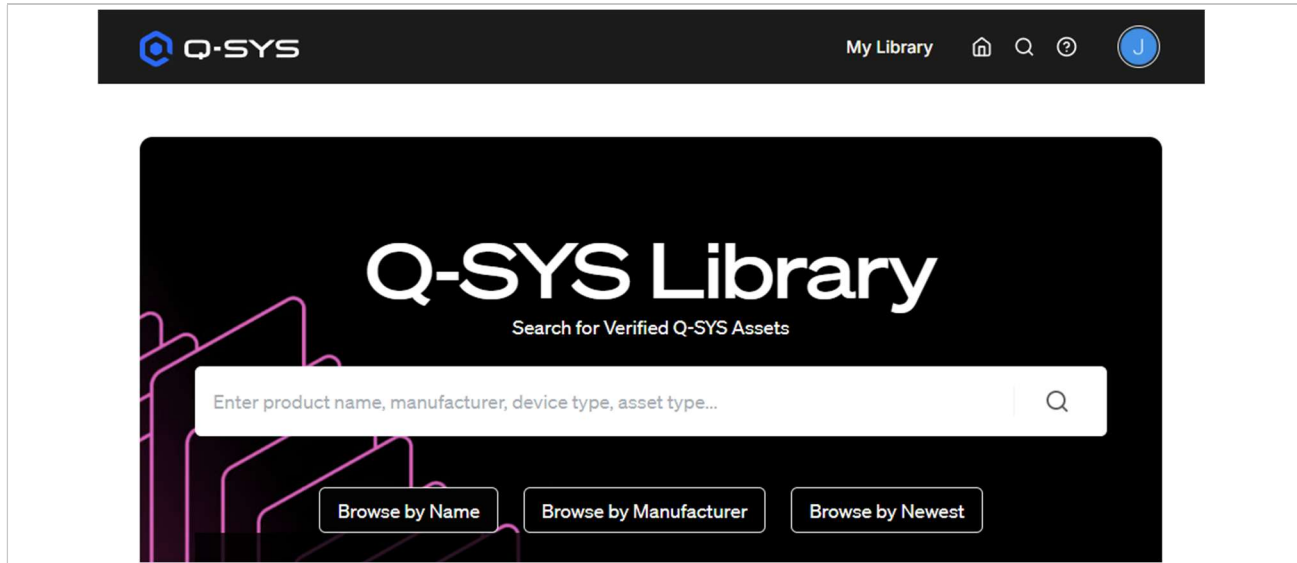


Adding the Visionary PacketAV Plugins to Q-SYS Designer

Requires Q-SYS Designer 10.1 or later and a Q-SYS account. This is a one-time setup per account; afterward, you can refresh the entry in the My Packages area, allowing updates appear automatically in the Asset Installer as long as you are logged in.

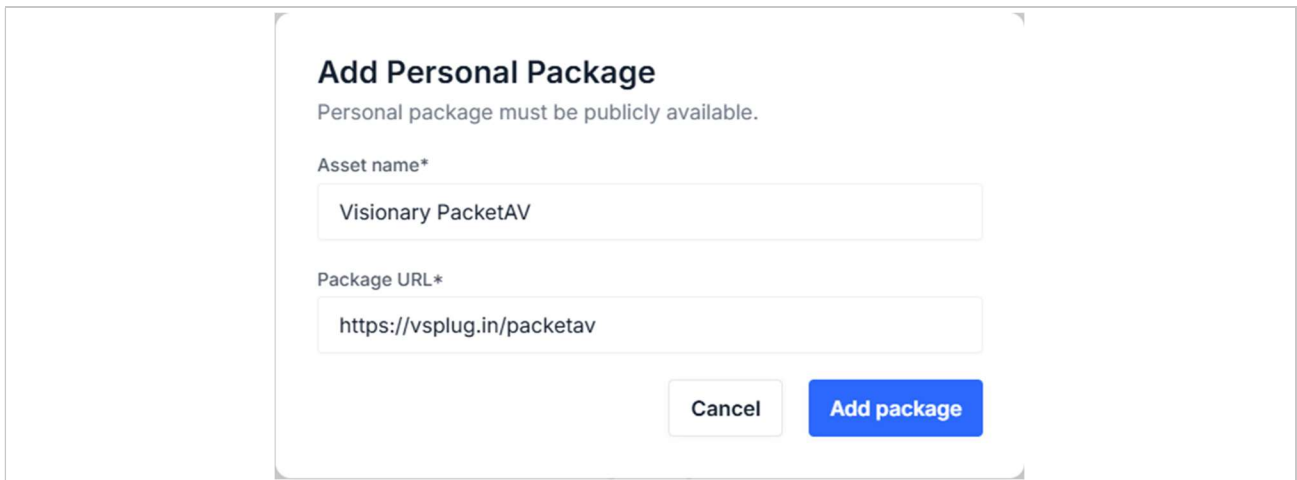
Stage 1 — Add the package to your Q-SYS Library account

1. In a web browser, sign in at <https://library.qsys.com>. You will land on the Q-SYS Library search page. Click **My Library** (upper-right) to open the tabbed view.

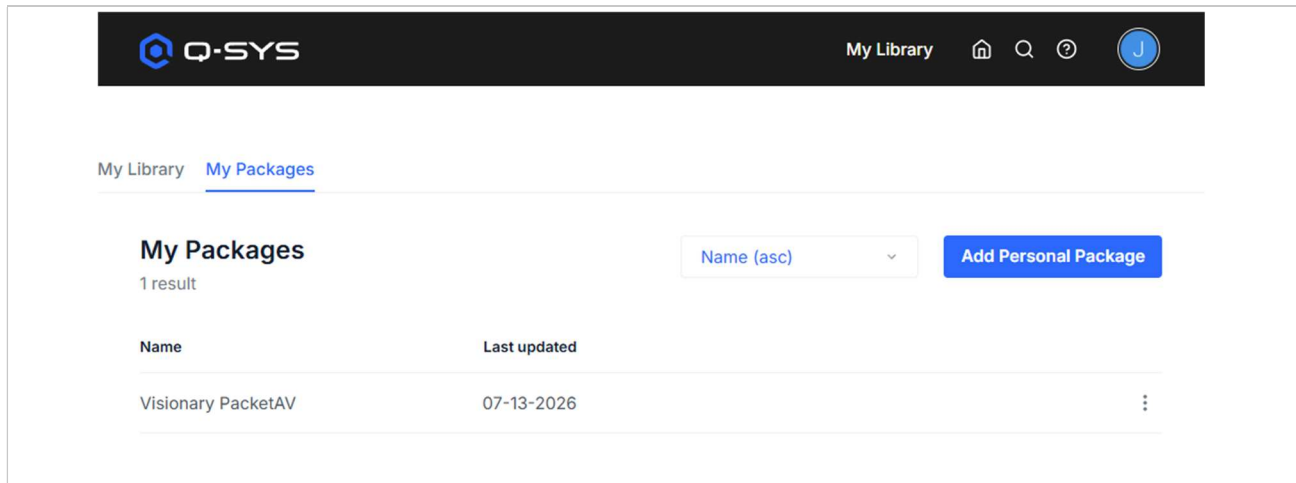


The Q-SYS Library home page — click “My Library” at the upper right.

2. Select the **My Packages** tab, then click **Add Personal Package**.
3. For **Asset name**, enter **Visionary PacketAV**; for **Package URL**, enter <https://vsplug.in/packetav>.
4. Click **Add package**. A “Personal Package Added” confirmation appears and the entry is listed under My Packages.



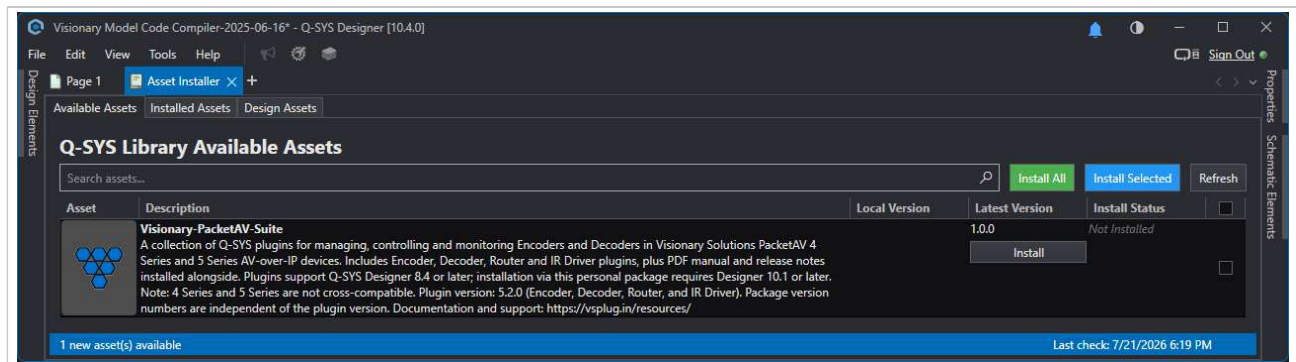
The Add Personal Package dialog, filled in.



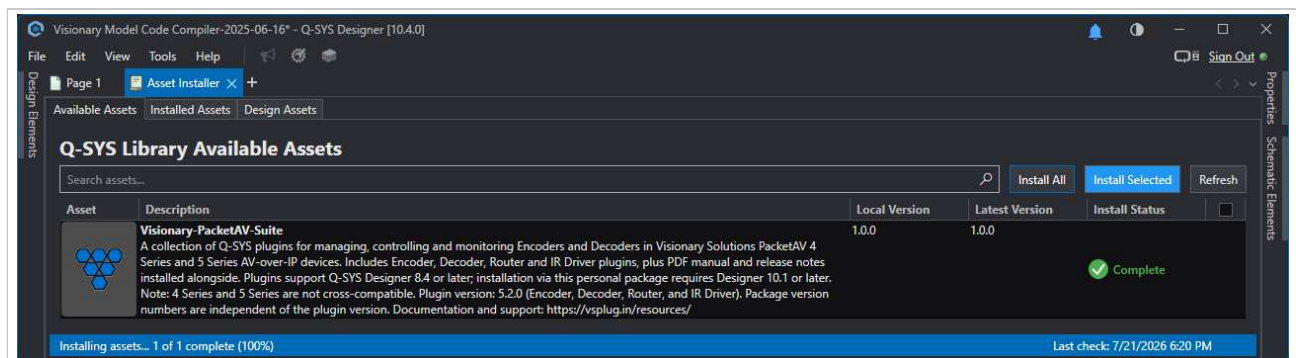
The My Packages list showing the Visionary PacketAV entry.

Stage 2 — Install the plugins in Q-SYS Designer

1. Open **Q-SYS Designer** and sign in to the *same* Q-SYS Library account (top-right of the Designer window).
2. From the menu bar, choose **Tools ► Show Asset Installer**.
3. On the **Available Assets** tab, locate **Visionary-PacketAV-Suite** (the internal package name reads "...-Suite") and click **Install**. Wait for **Install Status = Complete**.



Available Assets — Visionary-PacketAV-Suite with the Install button.



Install Status = Complete after installing.

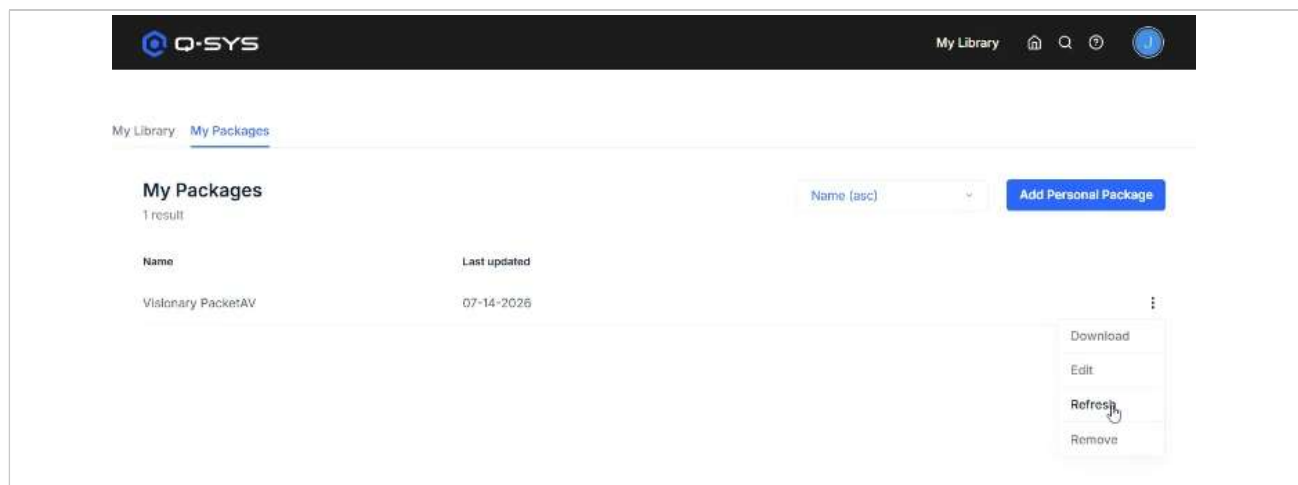
4. The four plugins — **Encoder, Decoder, Router, and IR Driver** — plus the PDF manual and release notes are installed under Documents\QSC\Q-Sys Designer\Assets\Personal Packages\ and appear under **Visionary** in the schematic Plugins list.

Important — remove older manually-installed Visionary plugins

⚠ If you previously installed the 5.x Visionary plugins by hand, delete the old copies to avoid version conflicts. Q-SYS Designer scans every plugin file it finds; an older 5.x copy left in the legacy folder can override the version you just installed. Remove any older Visionary Decoder / Encoder / Router / IR Driver files from **Documents\QSC\Q-Sys Designer\Plugins**. Leave all other plugins in place — including earlier Visionary 2.x / 3.x plugins, which use different IDs and do not conflict. Q-SYS Designer monitors these folders and applies the change immediately; no restart is needed.

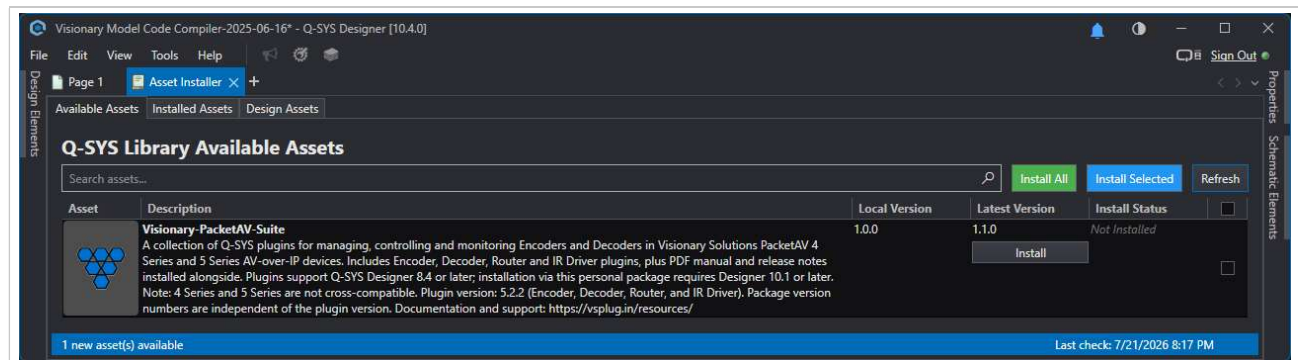
Updating & troubleshooting

To update: when a newer version is published, the My Packages entry must be refreshed to pull in the information about the update.



To the right of your Visionary My Packages entry, click the ellipsis and choose Refresh.

When Asset Installer shows a higher **Latest Version** than your **Local Version**; click **Install** or **Install All** to update the locally installed package (no need to re-add the package). If it isn't shown yet, click **Refresh**.



Asset Installer when My Packages has an update (Latest Version will be greater than Local Version)

Error Messages

“Could not connect to the feed / invalid URL.” Confirm the URL is exactly <https://vsplug.in/packetav> and that you are on Q-SYS Designer 10.1 or later.

Added but not visible in Asset Installer. Confirm Designer is signed in to the same Library account, then click **Refresh** in the Asset Installer.