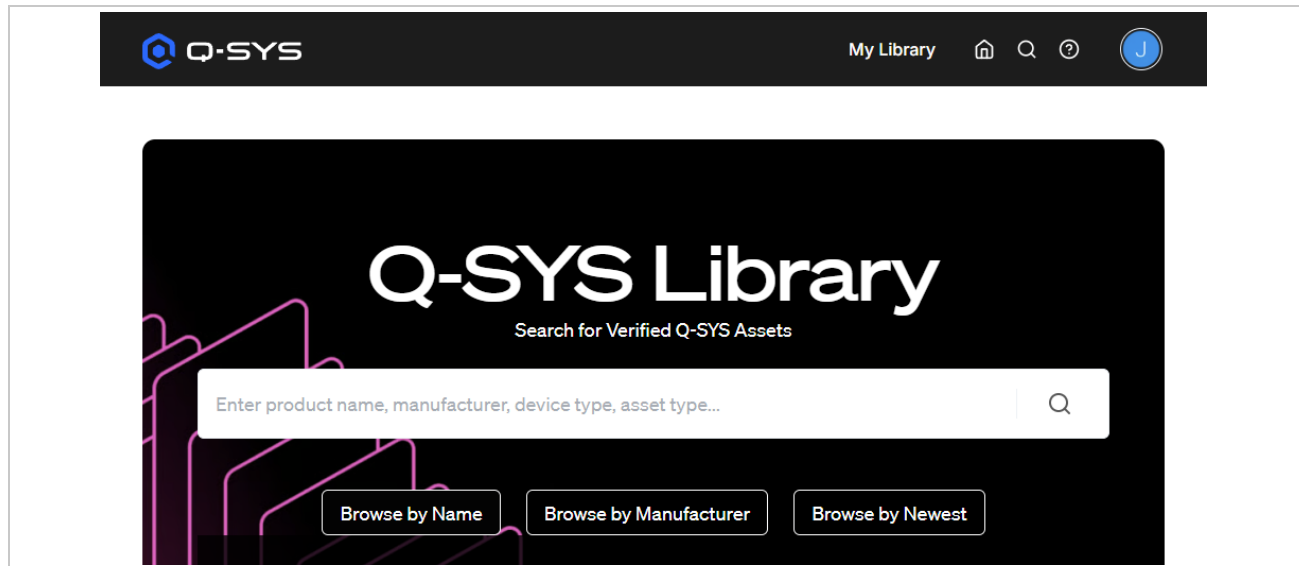


Adding the Visionary PacketAV Plugins to Q-SYS Designer

Requires Q-SYS Designer 10.1 or later and a Q-SYS account. This is a one-time setup per account; afterward, updates appear automatically in the Asset Installer as long as you are logged in.

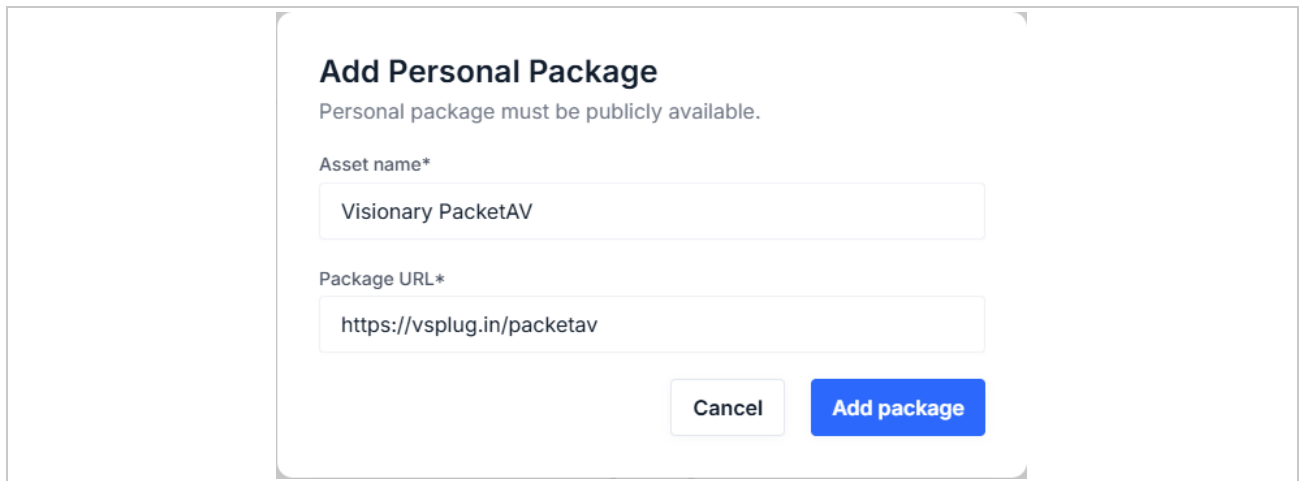
Stage 1 — Add the package to your Q-SYS Library account

1. In a web browser, sign in at <https://library.qsys.com>. You will land on the Q-SYS Library search page. Click **My Library** (upper-right) to open the tabbed view.

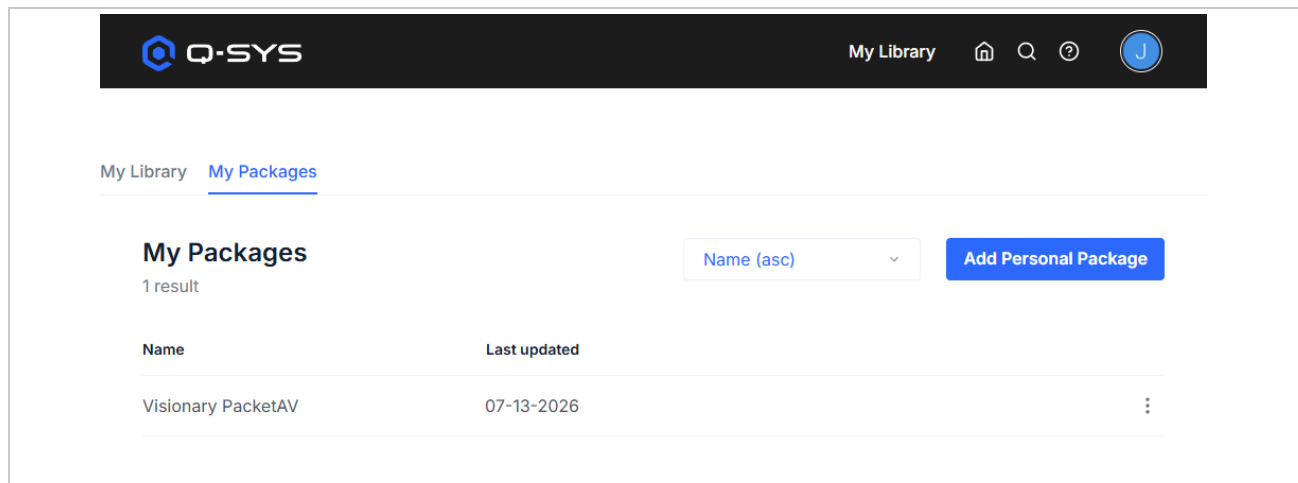


The Q-SYS Library home page — click “My Library” at the upper right.

2. Select the **My Packages** tab, then click **Add Personal Package**.
3. For **Asset name**, enter **Visionary PacketAV**; for **Package URL**, enter <https://vsplug.in/packetav>.
4. Click **Add package**. A “Personal Package Added” confirmation appears and the entry is listed under My Packages.



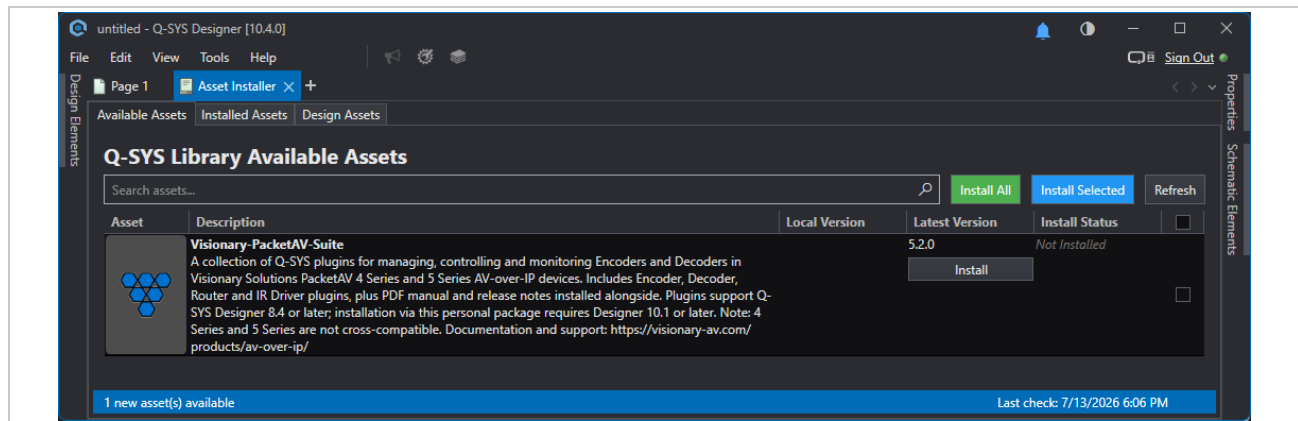
The Add Personal Package dialog, filled in.



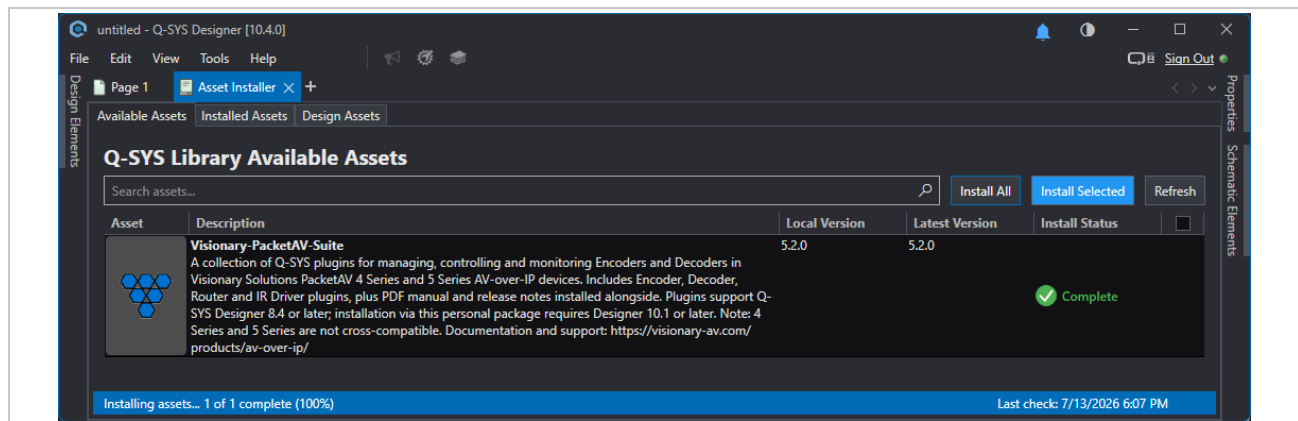
The My Packages list showing the Visionary PacketAV entry.

Stage 2 — Install the plugins in Q-SYS Designer

1. Open **Q-SYS Designer** and sign in to the *same* Q-SYS Library account (top-right of the Designer window).
2. From the menu bar, choose **Tools ► Show Asset Installer**.
3. On the **Available Assets** tab, locate **Visionary-PacketAV-Suite** (the internal package name reads "...-Suite") and click **Install**. Wait for **Install Status = Complete**.



Available Assets — Visionary-PacketAV-Suite with the Install button.



Install Status = Complete after installing.

4. The four plugins — **Encoder, Decoder, Router, and IR Driver** — plus the PDF manual and release notes are installed under Documents\QSC\Q-Sys Designer\Assets\Personal Packages\ and appear under **Visionary** in the schematic Plugins list.

Important — remove older manually-installed Visionary plugins

⚠ If you previously installed the 5.x Visionary plugins by hand, delete the old copies to avoid version conflicts. Q-SYS Designer scans every plugin file it finds; an older 5.x copy left in the legacy folder can override the version you just installed. Remove any older Visionary Decoder / Encoder / Router / IR Driver files from **Documents\QSC\Q-Sys Designer\Plugins**. Leave all other plugins in place — including earlier Visionary 2.x / 3.x plugins, which use different IDs and do not conflict. Q-SYS Designer monitors these folders and applies the change immediately; no restart is needed.

Updating & troubleshooting

To update: when a newer version is published, the Asset Installer shows a higher **Latest Version** than your **Local Version**; click **Update** to update the locally installed package (no need to re-add the package). If it isn't shown yet, click **Refresh**.

“Could not connect to the feed / invalid URL.” Confirm the URL is exactly `https://vsplug.in/packetav` and that you are on Q-SYS Designer 10.1 or later.

Added but not visible in Asset Installer. Confirm Designer is signed in to the same Library account, then click **Refresh** in the Asset Installer.